SEP 0 3 2004 SUP

Response to Missing Parts under 37 CFR 1.52 or 1.53

Kia Silverbrook, Jacqueline Anne Lapstun and Paul Lapstun

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Individual name Signature

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GROUP 3600 Approved for use through 07/31/2006. OMB 0651-0031
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Approved it displays a valid OMB control number. **Application Number** 09/693,690 **TRANSMITTAL** Filing Date October 20, 2000 **FORM** First Named Inventor Kia Silverbrook Art Unit (to be used for all correspondence after initial filing) 3626 1.300 **Examiner Name** Rachel L Porter Attorney Docket Number NPA064US Total Number of Pages in This Submission **ENCLOSURES** (Check all that apply) After Allowance communication Fee Transmittal Form Drawing(s) to Technology Center (TC) Appeal Communication to Board Fee Attached Licensing-related Papers of Appeals and Interferences Appeal Communication to TC • Petition Amendment/Reply (Appeal Notice, Brief, Reply Brief) Petition to Convert to a Proprietary Information After Final Provisional Application Power of Attorney, Revocation Affidavits/declaration(s) Status Letter Change of Correspondence Address Other Enclosure(s) (please Terminal Disclaimer Extension of Time Request Identify below): **Express Abandonment Request** Request for Refund CD, Number of CD(s) Information Disclosure Statement Remarks **Certified Copy of Priority** Document(s) Response to Missing Parts/ Incomplete Application

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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

1.

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.



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August 25, 2004

Assistant Commissioner for Patents Washington, District of Columbia 20231 USA

Dear Sir

United States Patent Application Serial No. 09/693,690

Inventors/Assignors: KIA SILVERBROOK, JACQUELINE ANNE LAPSTUN and PAUL

LAPSTUN

Assignee: SILVERBROOK RESEARCH PTY LTD

Title: "Method and System for Providing Insurance Services"

Our Ref: NPA064US

The status of the above application has changed from "Small Entity" to "Large Entity".

Please update your records accordingly.

Yours faithfully

Kia Silverbrook

Jacqueline Anne Lapstun

Paul Lapstun